

Keeping In Touch

AN EXCLUSIVE PUBLICATION FOR MEMBERS OF THE INSTITUTE OF INTERNAL AUDITORS MALAYSIA

Issue 2, 2021

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BUILDING A BETTER AUDITOR



CONTENTS



Issue 2. 2021

03 IIA Global Insights

05 Articles by the Members

IIA Malaysia's Upcoming Activities

7



Membership

- Welcome New Member
- Renew Your 2022 Membership

11



Certification and Academic Relations

- CIA Revision Classes
- Code Of Ethics
- CIA Briefing

13



Professional Development

19



Technical

20 July - December 2021 Highlights



VISION

Internal Audit professionals will be recognised as indispensable to effective governance, risk management and control.

MISSION

To provide dynamic leadership for the profession of internal auditing. Activities in support of this mission will include, but will not be limited to:

- Advocating and promoting the value internal audit professionals add to their organisations.
- Providing comprehensive professional educational and development opportunities, standards and other professional practice guidance, and certification programmes.
- Researching, disseminating, and promoting knowledge concerning internal auditing and its appropriate role in control, risk management, and governance to practitioners and stakeholders.
- Educating practitioners and other relevant audiences on best practices in internal auditing.
- Bringing together internal auditors from Malaysia and Asia to share information and experiences.

OBJECTIVES

1. To be the recognised voice for the internal audit profession;
2. To develop and sustain the internal audit profession in Malaysia through appropriate infrastructure, coordination, support and communication; and
3. To provide exceptional service to IIA Malaysia's members.

MOTTO : "PROGRESS THROUGH SHARING"

The Institute maintains its motto "Progress Through Sharing" and share with our members information on new trends, latest internal audit techniques, regulatory and statutory requirements and the emerging issues affecting the profession.

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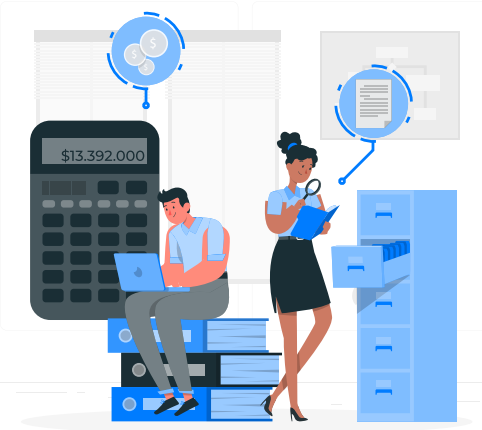
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Building a Better Auditor: **Developing a Thick Skin**



Someone told me early on in my career that internal auditors need to develop a thick skin. While I found it amusing back then, over the years, I have realized there was truth in that statement. One of the essential attributes for an auditor is the ability to remain unmoved by criticism. That also means auditors should not expect any appreciation for a job well done.

The nature of the profession is such that we are expected to flag risks and propose actions to manage the risk effectively and efficiently. If carried out in the right spirit, this helps the organization avoid or reduce losses from events before they occur — and sometimes help prevent the risk, itself.

However, in the course of this work, internal auditors sometimes face resistance from audit clients. We often hear statements such as, "Internal audit doesn't understand the business," "Internal audit is flagging a risk that can never occur," and "It's a waste of management's time." The criticism may be justified at times, and auditors should have an open mind to listen to our clients.

[READ MORE](#)

AUTHOR PROFILE

Parikshith Acharya of Hewlett Packard Enterprise writes that the most effective auditors are those who help the organization successfully manage risks before they could adversely impact the organization. However, that also means people might never acknowledge or realize the good work of the auditor because they actually do not see a loss.

YOUR VOICES

Building a Better Auditor: **Sound Judgment and Due Care**



Being a governance professional for 17 years in four different organizations was a very enriching experience; however, my work was limited to technology companies and their related operations and finance. I felt trapped and like I had nothing more to give.

Although I coached and provided consultation, I felt I had reached the most feared and notorious "status quo" stage in my career.

Then, in 2020, I received an invitation to interview with a real estate company. I was amazed and scared at the same time. I asked myself if I could leave the technology shell I was in and start a new journey in real estate.

[READ MORE](#)

Tone at the Top Newsletter

Continued Concerns From a Prolonged Pandemic



OnRisk 2022: A Guide to Understanding, Aligning, and Optimizing Risk, isn't just a reskin of 2021. Nor is it for the thin-skinned. It's for those always ready to face the reality of risk relevance from three key perspectives.

Read the October issue of Tone at the Top to review the report's key observations, which reveal not only the major threats for organizations, but also some of the roadblocks that may hinder their ability to address them. Though the disparities are notable, so are the new risk management opportunities.

Download the latest issue, share it with your organization's board, audit committee, and senior management, and learn the top 12 risks, along with how to get down to brass tacks based on clear data and direction.

[READ MORE](#)

The IIA at 80

Several thought leaders seek to define internal auditing in a post-COVID-19 world.



Celebrating its 80th anniversary this month, The IIA finds itself in a world of unprecedented turmoil. The transformations taking place in response to dynamic risks, reality-bending technology, and a once-in-a-century pandemic make many practitioners consider this the turbo version of internal auditing. The profession is relevant, fast-paced, and more exciting than ever.

IIA President and CEO Anthony Pugliese points out that just 20 years ago, internal audit was focused primarily on financial controls. "That was the mainstay of who we were," he says. "But internal auditing has grown to include much more, and that's the model that will prevail."

Pugliese says it is worth noting that, even back then, "The IIA had a forward-looking view of where the profession needed to be going, issuing a revised definition of internal auditing that emphasized consulting and adding value. In a time of rapid change and transformation, it's more important than ever that we look forward."

The world's principal provider of standards, guidance, and training for internal auditing faces a formidable challenge in guiding its 200,000+ members and the profession, itself, into a turbulent and uncertain future. However, internal audit leaders from around the globe have a clear and consistent message: We are entering an era of near-constant disruption, and technology won't just drive that disruption, it also will be the answer to successfully managing it.

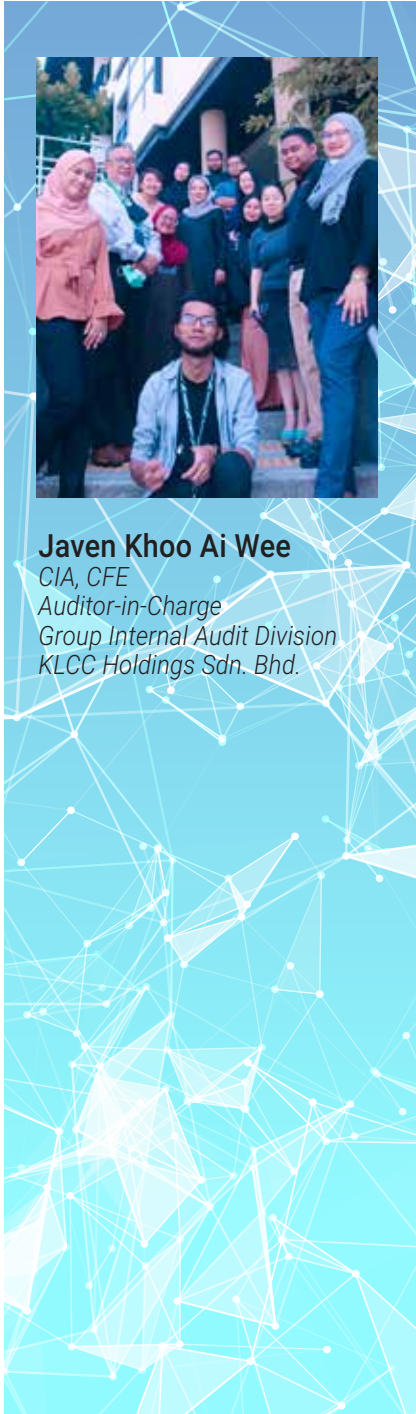
"The biggest need for the profession overall is to embrace, understand, use, and apply technology in ways we haven't in the past," Pugliese says.

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“

HOW IA CAN BE AN EFFECTIVE STRATEGIC BUSINESS PARTNER

”



Javen Khoo Ai Wee
CIA, CFE
Auditor-in-Charge
Group Internal Audit Division
KLCC Holdings Sdn. Bhd.

BUSINESS SUSTAINABILITY has been on the top corporate agenda for a long time, Covid or not. In positioning IA as a Business Partner, our Chief Audit Executive - Pn. Zurina Othman CIA, CISA, COSO certified has been encouraging us to put forth business-focused recommendations aimed at supporting management in achieving business objectives. Hence for this article, I would like to share one of the many success stories on how our Team managed to create value for shareholders and management.

The audit, dated back in January-February 2021, was on the overall governance of marketing & sales activities for our residential properties. Part of our audit approach was to conduct a survey to measure the effectiveness of the Client's market penetration strategy for a key target market segment. When the Team crafted the survey, we also had the following objectives in mind:

- to obtain feedbacks on respondents' satisfaction level and effectiveness of Client's various marketing and communication channels.
- to leverage on the survey to promote Client's product offerings (ie. portfolio of properties for sale) and sales incentives.
- to solicit sales leads for the Client by enquiring if respondents would like to be contacted for more information on Client's product offerings. If yes, to provide their contact details and agreement to PDPA clause.

As the survey was well-designed with the audit objectives in mind, data analytics were then conducted to project the results in such way as to provide valuable insights to the Client. It clearly highlighted that a key target market has been under-tapped and recommends various opportunities for the Client to improve its marketing strategy. The Internal Auditors did not stop there. The Team went on to leverage on its networking to open possibilities for the Client to collaborate with other segments of the business in exploring more marketing strategies to expand business prospects.

The above is a testimony of a successful collaboration between IA and Management in achieving mutual business objectives for the greater good of the Company. Long gone are the days when Internal Auditors functioned as policemen or box-tickers only, at least here at KLCC Holdings Sdn. Bhd. Afterall, the independence of IA does not mean Internal Auditors have to work in isolation.



The Institute of
Internal Auditors
Malaysia

PROGRESS THROUGH **SHARING**

Enables you to share in a collective wisdom of more than 200,000 members over 111 countries and territories. As an individual member of IIA Malaysia, you can enjoy a wide range of membership benefits and services.

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Mustakim Ilmal Mustafa	212439	Muhamad Naquiddin Mohd Asri	212476
Nagenthiran Kalianan	212440	Muhammad Shiham Maznan	212477
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Yugenderan Balamohan	212442	Nur Qamarina Mohamad Zahini	212479
Afzan Azhari	212445	Rahimi Mohamed Said	212480
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Maszura Mahat	212448	Siti Nurashikin Mohd Shah	212483
Muhammad Aslam Ab Rahaman	212449	Subindran S.Makentherajah	212484
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		Ahmad Faris Suzaki	212488

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Hanim Nurain Mat Som	212497	Siti Atikah Mazlan	212539
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RENEW YOUR 2022 MEMBERSHIP

Dear Valued Members,

Thank you for the past 12 months! Here's to next the 12 months. We wish you a Happy New Year!

Effective 1 January 2022 the membership fees for Individual & Corporate Membership will be revised as follows:

INDIVIDUAL MEMBERSHIP

Membership Category	Old Fee	New Fee
Audit Committee	RM 350.00	RM 400.00
Professional / Fellow	RM 300.00	RM 350.00
Associate	RM 280.00	RM 330.00
	RM 120.00	RM 120.00
Student	RM 80.00	RM100.00

CORPORATE MEMBERSHIP

Tier	Old Fee	New Fee	Old Complimentary Individual Members	New Complimentary Individual Members	Nominees
1 (Government Ministry ONLY)	RM 950.00	RM 950.00	2	2	Unlimited
1	RM 950.00	RM 1,100.00	2	3	1-9
2	RM 1,500.00	RM 1,725.00	2		
3	RM 2,250.00	RM 2,600.00	3	4	20-50
4	RM 3,100.00	RM3,565.00	4	5	51 and more

If you do not renew your membership by the due date, your membership will be suspended and any renewals that takes effect from 1st April 2022 onwards, a re-joining of RM100.00 (Individual) & RM300.00 (corporate) will be imposed.

Renewal period ends by 31st March 2022

CLICK HERE
LINK TO THE INDIVIDUAL FORMS



CLICK HERE
LINK TO THE CORPORATE FORMS



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CIA REVISION CLASSES 2022

IIA Malaysia will be conducting few sessions of revision classes for CIA candidates to assist them to prepare for the exams in the year of 2022. The tentative dates and months as below:

FEBRUARY			
19 & 20	2 Days	CIA Tuition Part 1	ONLINE
MARCH			
26 & 27	2 Days	CIA Tuition Part 2	ONLINE

CODE OF ETHICS 2022

A training provided to Certified Members to earn the CPE points in ethics in accordance to IIA Global CPE requirements. The tentative date for the Code of Ethics as follows:

JANUARY		
20	Code of Ethics - 1st session	ONLINE
MARCH		
17	Code of Ethics - 2nd session	ONLINE

CIA BRIEFING 2022

The tentative date for the 2022 briefing session as follows:

FEBRUARY		
11	CIA Briefing - 1st session	ONLINE



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JANUARY

Date	Duration	Course Code	Topic	Venue	Speaker	Level	Member Fee*	Non Member Fee*
10,11	2	KL01	Contract & Procurement Fraud	KL	Raymon Ram	II-III	2,300.00	2,650.00
12,13	2	KL02	COSO-Based Internal Auditing	KL	Shanmugam M.	I-II	2,300.00	2,650.00
19,20	2	KL03	Forensic Investigation Skills	KL	Suresh.D	I-II	2,300.00	2,650.00
24,25,26,27	4	KL04	Tools for New Auditors	KL	Shanmugam M.	I	2,550.00	3,050.00

FEBRUARY

Date	Duration	Course Code	Topic	Venue	Speaker	Level	Member Fee*	Non Member Fee*
14,15	2	KL05	Risk Based Audit (RBA) Methodology Application: Embedding COSO for Greater Wins	KL	Steven Yee	II-III	2,300.00	2,650.00
16,17	2	KL06	Critical Thinking in the Audit Process	KL	Dr Eddy Yap	I,II	2,300.00	2,650.00
21,22	2	KL07	Performing An Effective Quality Assessment	KL	Sivamalar Thuraisingam	III-IV	2,300.00	2,650.00

MARCH

Date	Duration	Course Code	Topic	Venue	Speaker	Level	Member Fee*	Non Member Fee*
2,3	2	KL08	Internal Audit Report Writing "8 Key Aspects for Improved Communication, Impact & Assurance"	KL	Steven Yee	I-III	2,300.00	2,650.00
14,15	2	KL09	IT Audit for Non-IT Auditors	KL	Divakaren Sivagurunathan	II-III	2,300.00	2,650.00
23,24	1	JV01	Audit Committee Conference	KL	TBA	AC	850.00	1,150.00
8,9	2	KL11	Agile Auditing	KL	Gurbakhish Singh	II-III	2,300.00	2,650.00

APRIL

Date	Duration	Course Code	Topic	Venue	Speaker	Level	Member Fee*	Non Member Fee*
6,7	2	KL14	Practical Risk Based Tools & Techniques for Auditing Oil Palm Operations Including Red Flags and Fraud Detection	KL	Gurbakhish Singh	I-II	2,300.00	2,650.00

MAY

Date	Duration	Course Code	Topic	Venue	Speaker	Level	Member Fee*	Non Member Fee*
25	1	JV02	Governance in Audit (GIA) Conference	KL	TBA	I-III	850.00	1,150.00

JULY

Date	Duration	Course Code	Topic	Venue	Speaker	Level	Member Fee*	Non Member Fee*
4,5	2	KL24	Performing An Effective Quality Assessment	KL	Sivamalar Thuraisingam	III-IV	2,300.00	2,650.00
26,27	1	JV03	Public Sector Internal Audit Conference	KL	TBA	I-III	750.00	1,150.00

AUGUST

Date	Duration	Course Code	Topic	Venue	Speaker	Level	Member Fee*	Non Member Fee*
16	1	OC02	CAE Summit 2022	KL	IIA Malaysia	I-III	700.00	900.00
15,16,17	4	KL29	Tools for New Auditors	KL	Lee Chew Foong	I	2,550.00	3,050.00

SEPTEMBER

Date	Duration	Course Code	Topic	Venue	Speaker	Level	Member Fee*	Non Member Fee*
6,7,8	3	KL31	Tools for Lead Auditors	KL	Gurbakhish Singh	I- II	2,650.00	3,150.00

OCTOBER

Date	Duration	Course Code	Topic	Venue	Speaker	Level	Member Fee*	Non Member Fee*
17,18	2	CF01	National Conference 2021	KL	IIA Malaysia	I-III	1,500.00	1,700.00
4,5	2	KL36	Risk Based Annual Audit & Engagement Planning	KL	Gurbakhish Singh	I-III	2,300.00	2,650.00

NOVEMBER

Date	Duration	Course Code	Topic	Venue	Speaker	Level	Member Fee*	Non Member Fee*
8	1	JV04	Mini Conference	KL	TBA	AC	850.00	1,150.00
22,23	2	KL36	Auditing Operational Cost Optimisation	KL	Gurbakhish Singh	I-II	2,300.00	2,650.00



2022

TRAINING CALENDAR

category view

GLOBAL PROGRAMME – FUNDAMENTALS

Date	Duration	Course Code	Topic	Venue	Speaker	Level	Member Fee*	Non Member Fee*
Jan 24, 25, 26, 27	4	KL04	Tools for New Auditors	KL	Shanmugam M.	I	2,550.00	3,050.00
Feb 21, 22	2	KL07	Performing An Effective Quality Assessment	KL	Sivamalar Thuraisingam	III-IV	2,300.00	2,650.00
MaC 8, 9	2	KL11	Agile Auditing	KL	Gurbakhish Singh	II-III	2,300.00	2,650.00
Jul 4, 5	2	KL24	Performing An Effective Quality Assessment	KL	Sivamalar Thuraisingam	III-IV	2,300.00	2,650.00
Aug 15, 16, 17	4	KL29	Tools for New Auditors	KL	Lee Chew Foong	I	2,550.00	3,050.00
Sep 6, 7, 8	3	KL31	Tools for Lead Auditors	KL	Gurbakhish Singh	I- II	2,650.00	3,150.00

GLOBAL PROGRAMMES – GOVERNANCE, RISK & CONTROL (GRC)

Date	Duration	Course Code	Topic	Venue	Speaker	Level	Member Fee*	Non Member Fee*
Jan 12, 13	2	KL02	COSO-Based Internal Auditing	KL	Shanmugam M.	I-II	2,300.00	2,650.00

GLOBAL PROGRAMMES – SKILLS

Date	Duration	Course Code	Topic	Venue	Speaker	Level	Member Fee*	Non Member Fee*
Feb 16, 17	2	KL06	Critical Thinking in the Audit Process	KL	Dr Eddy Yap	I, II	2,300.00	2,650.00

OTHER PROGRAMMES – FRAUD

Date	Duration	Course Code	Topic	Venue	Speaker	Level	Member Fee*	Non Member Fee*
Jan 10, 11	2	KL01	Contract & Procurement Fraud	KL	Raymon Ram	II-III	2,300.00	2,650.00
Jan 19, 20	2	KL03	Forensic Investigation Skills	KL	Suresh.D	I-II	2,300.00	2,650.00

OTHER PROGRAMMES – FUNDAMENTALS

Date	Duration	Course Code	Topic	Venue	Speaker	Level	Member Fee*	Non Member Fee*
Feb 14, 15	2	KL05	Risk Based Audit (RBA) Methodology Application: Embedding COSO for Greater Wins	KL	Steven Yee	II-III	2,300.00	2,650.00
Mac 2, 3	2	KL08	Internal Audit Report Writing "8 Key Aspects for Improved Communication, Impact & Assurance"	KL	Steven Yee	I-III	2,300.00	2,650.00
Oct 4, 5	2	KL36	Risk Based Annual Audit & Engagement Planning	KL	Gurbakhish Singh	I-III	2,300.00	2,650.00

OTHER PROGRAMMES - GOVERNANCE, RISK & CONTROL (GRC)

Date	Duration	Course Code	Topic	Venue	Speaker	Level	Member Fee*	Non Member Fee*
Apr 6,7	2	KL14	Practical Risk Based Tools & Techniques for Auditing Oil Palm Operations Including Red Flags and Fraud Detection	KL	Gurbakhish Singh	I-II	2,300.00	2,650.00
Aug1	1	OC02	CAE Summit 2022	KL	IIA Malaysia	I-III	700.00	900.00
Oct 17,18	2	CF01	National Conference 2021	KL	IIA Malaysia	I-III	1,500.00	1,700.00
Nov 22,23	2	KL36	Auditing Operational Cost Optimisation	KL	Gurbakhish Singh	I-II	2,300.00	2,650.00

OTHER PROGRAMMES - GOVERNANCE, RISK & CONTROL (GRC) (AC & CAE)

Date	Duration	Course Code	Topic	Venue	Speaker	Level	Member Fee*	Non Member Fee*
Mac 23,24	1	JV01	Audit Committee Conference	KL	TBA	AC	850.00	1,150.00
May 25	1	JV02	Governance in Audit (GIA) Conference	KL	TBA	I-III	850.00	1,150.00

OTHER PROGRAMMES - GOVERNANCE, RISK & CONTROL (GRC) (PUBLIC SECTOR)

Date	Duration	Course Code	Topic	Venue	Speaker	Level	Member Fee*	Non Member Fee*
Jul 26,27	1	JV03	Public Sector Internal Audit Conference	KL	TBA	I-III	750.00	1,150.00

OTHER PROGRAMMES - TECHNOLOGY

Date	Duration	Course Code	Topic	Venue	Speaker	Level	Member Fee*	Non Member Fee*
Mac 14,15	2	KL09	IT Audit for Non-IT Auditors	KL	Divakaren Sivagurunathan	II-III	2,300.00	2,650.00
Nov 8	1	JV04	Mini Conference	KL	TBA	AC	850.00	1,150.00

COURSE LEVEL**Level I**

Auditor with less than one year's audit experience, responsible for gaining auditing knowledge, perspective and job performance skills

Level II

Auditors with more than one year's experience. Responsible include staff auditor training, planning, execution and completion of audits; and project leader duties

Level III

Supervisory and management personnel responsible for multi-audit duties and participating in budgeting, planning, scheduling and monitoring activities or special projects. Persons responsible for managing the auditing department. Key responsibilities include auditing, planning, scheduling, budgeting, reporting and evaluating performance

Level IV

Boards of Directors, Audit Committee Members, Chief Audit Executives, and Senior Management Personnel

For further Information: Tel: +603 2181 8008 Fax: +603 21811717 Email: training@iiam.com.my Website: www.iiam.com.my

* Fee is subject to 6% SST

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VIRTUAL TRAINING SERIES

2022

FEBRUARY



AUDITING CULTURE - DOING IT RIGHT (WEB4)

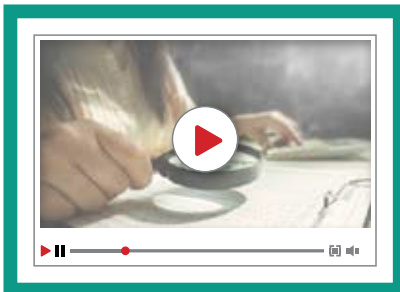
- | 21 February
- | 8.30am - 1.00pm
- | Gurbakhish Singh



IT AUDIT FOR NON-IT AUDITORS (WEB5)

- | 23,24 February
- | 8.30am - 1.00pm
- | Divakaren Sivagurunathan

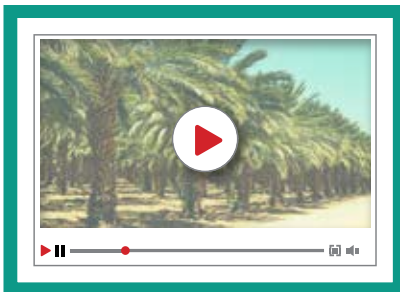
MARCH



PRACTICAL ROOT CAUSE ANALYSIS (WEB9)

- | 22 March
- | 8.30am - 1.00pm
- | Gurbakhish Singh

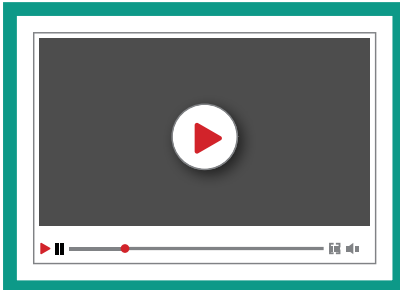
APRIL



RED FLAGS - PALM OIL MILLING OPERATIONS (WEB12)

- | 21 April
- | 8.30am - 1.00pm
- | Gurbakhish Singh

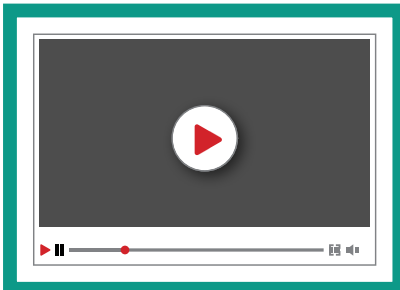
JUNE



IT AUDIT FOR NON-IT AUDITORS (WEB19)

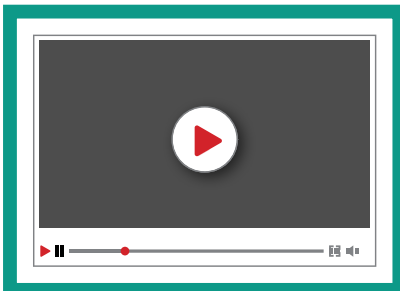
- | 21,22 June
- | 8.30am - 1.00pm
- | Divakaren Sivagurunathan

AUGUST



IT AUDIT FOR NON-IT AUDITORS (WEB23)

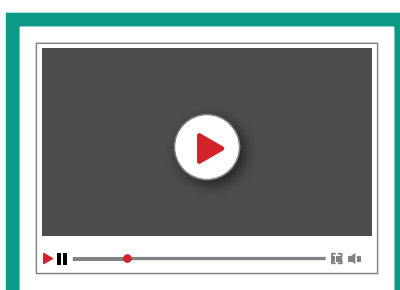
- | 23,24 August
- | 8.30am - 1.00pm
- | Divakaren Sivagurunathan



PRACTICAL ROOT CAUSE ANALYSIS (WEB24)

- | 17 August
- | 8.30am - 1.00pm
- | Gurbakhish Singh

NOVEMBER



AUDITING CULTURE - DOING IT RIGHT (WEB29)

- | 15 November
- | 8.30am - 1.00pm
- | Gurbakhish Singh

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REGISTER NOW! Email us at training@iam.com.my

10 BEST SELLERS FOR 2021



**Agents of Change:
Internal Auditors in an
Era of Disruption**



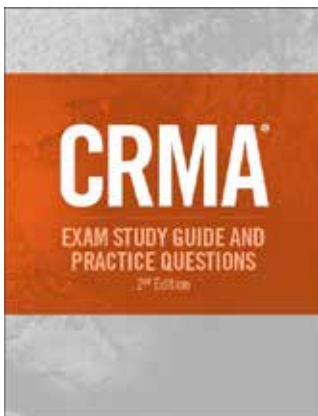
**Agile Auditing:
Transforming the
Internal Audit Process**



**Applying the International
Professional Practices
Framework, 4th Edition**



**The IIA's CIA Learning
System Version 7.0**



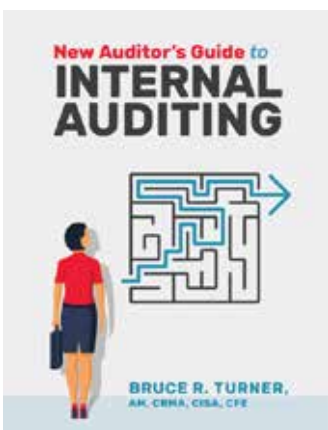
**Year of Publication:
2021**



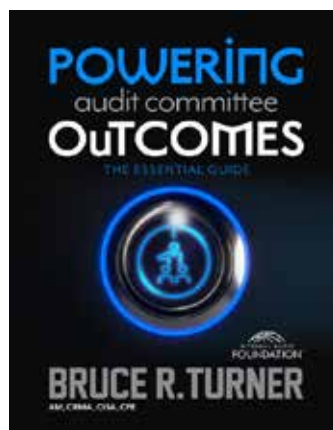
**Gleim CIA Test Bank
(2022 Edition)**



**International Professional
Practices Framework – IPPF
– 2017 Edition**



**New Auditor's Guide to
Internal Auditing**



**Powering Audit
Committee Outcomes:
The Essential Guide**



**Quality Assessment Manual
for the Internal Audit Activity
(QA Manual)**

MEMBERSHIP

THE LENS OF SUSTAINABILITY FOR INTERNAL AUDIT



**Networking Session:
The Lens of
Sustainability for
Internal Audit, Thara TK
– 17 August 2021.**

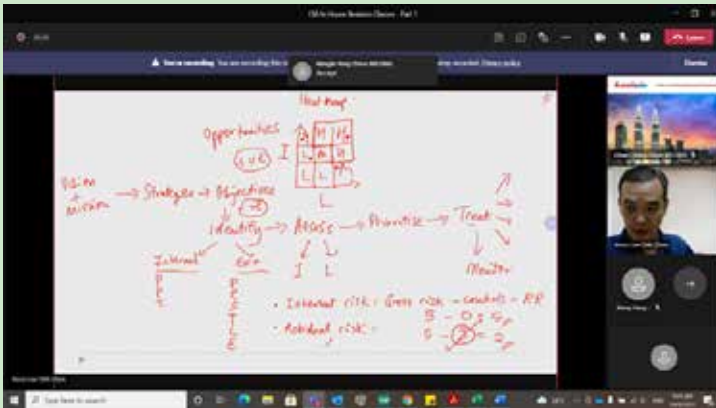
**Networking Session:
Data Analytics,
David White
– 11 November 2021.**



2021 Virtual Movie Night - 19 & 20 November 2021.



CERTIFICATION AND ACADEMIC RELATIONS



**CIA Online Revision Classes:
The final 2021 Part 1, Amos Law
- 13 & 14 November 2021.**

**Code of Ethics, Linda Danker
- 26 November 2021.**



**CIA Briefing Session,
Lim Hooi Hoon
- 18 November 2021.**

**CIA Challenge Exam Briefing
session, Linda Danker
- 9th September 2021.**



PROFESSIONAL DEVELOPMENT



**Virtual Conference:
Governance in Audit
Virtual Forum 2021**
- 15 July 2021.

**Virtual Training:
Remote Internal
Auditing: Techniques,
Challenges and
Solutions**
- 12 August 2021.



**Virtual Conference:
2021 IIA Malaysia National
Conference**
- 27 & 28 September 2021.



PROFESSIONAL DEVELOPMENT



Public Training (Virtual Classroom): Internal Audit Report Writing “8 Key Aspects For Improved Communication, Impact & Assurance” - 11 & 12 October 2021.



Virtual Training: Auditing Culture - Doing it Right - 8 November 2021.