



The Institute of Internal Auditors Malaysia

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IN TOUCH progress through sharing

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An exclusive publication for Members of The Institute of Internal Auditors Malaysia

Internal Audit Workshop

2019 CPE Reporting

2019 National Conference

2020 Training Calendar



2019 IIA Malaysia National Conference 'GRC 4.0 Are You Ready'



ANNOUNCEMENT

Dear Members,

We are pleased to inform that Ms Geetha Kanny has been appointed by The Board of Governors as the Executive Director of IIA Malaysia effective December 4th, 2019.

Ms Geetha brings more than 24 years' experience in a wide range of industries, including banking, unit trust, asset management, publishing, online legal and news content management, executive search, education and membership services. She has assumed various responsibilities in her career, including regional roles in MNCs and senior roles in strategic management, budgeting, sales and business development and marketing.

Ms Geetha has a Bachelor of Arts degree and an MBA from Universiti Kebangsaan Malaysia.



The Board of Governors of IIA Malaysia congratulates Ms Geetha on her appointment and wishes her every success in bringing IIAM to the next level.

With the 2019 year coming to an end soon, The Board of Governors would also like to thank all the members for their continued support throughout the year and wishing the members a Happy New Year 2020 and Merry Christmas.

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Malaysia**
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VISION

Internal Audit professionals will be recognised as indispensable to effective governance, risk management and control.

MISSION

To provide dynamic leadership for the profession of internal auditing. Activities in support of this mission will include, but will not be limited to:

- Advocating and promoting the value internal audit professionals add to their organisations.
- Providing comprehensive professional educational and development opportunities, standards and other professional practice guidance, and certification programmes.
- Researching, disseminating, and promoting knowledge concerning internal auditing and its appropriate role in control, risk management, and governance to practitioners and stakeholders.
- Educating practitioners and other relevant audiences on best practices in internal auditing.
- Bringing together internal auditors from Malaysia and Asia to share information and experiences.

OBJECTIVES

1. To be the recognised voice for the internal audit profession;
2. To develop and sustain the internal audit profession in Malaysia through appropriate infrastructure, coordination, support and communication; and
3. To provide exceptional service to IIA Malaysia's members.

MOTTO : "PROGRESS THROUGH SHARING"

The Institute maintains its motto "Progress Through Sharing" and share with our members information on new trends, latest internal audit techniques, regulatory and statutory requirements and the emerging issues affecting the profession.

THE INSTITUTE OF INTERNAL AUDITORS MALAYSIA

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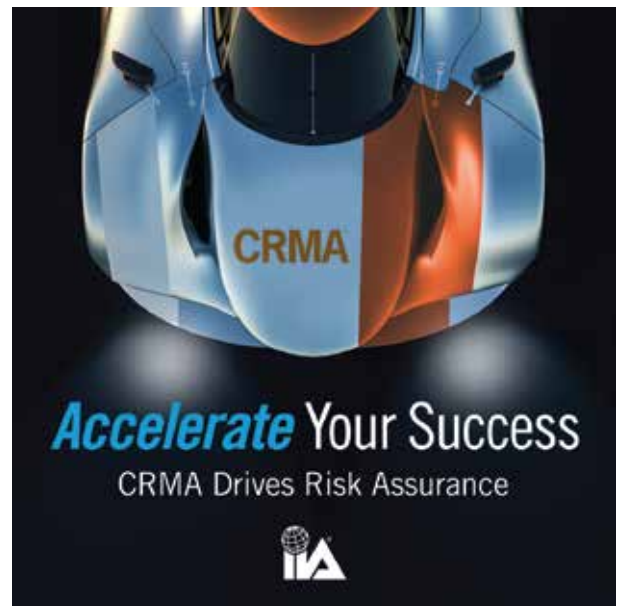
Lot 6, Lorong Kilang A, Off Jalan Kilang,
46050 Petaling Jaya, Selangor Darul Ehsan.



CRMA®

Certification in
Risk Management Assurance™

INTRODUCTION OF THE NEW CRMA® SYLLABUS!



The IIA Global conducted two studies — a market study in 2018 and a job analysis study in 2019. The market study revealed perceived ambiguity between the CRMA® and the Certified Internal Auditor® (CIA®). Additionally, it confirmed that more business experience and a deeper level of risk management knowledge are required in order to provide holistic and effective risk management assurance.

As such, the new CRMA® is positioned as a career pathway for internal auditors after achieving the CIA® designation. It is the only risk management assurance certification for internal auditors.

As of 1 October 2020, the new program requirements, format, window, and pricing changes will officially take effect. Below is the summary of CRMA® programme:

	CURRENT CRMA	REVISED CRMA
PREREQUISITE	CIA Part 1 exam	Active CIA designation (all three parts of the exam)
CRMA EXAM	100 multiple-choice questions	125 questions (multiple-choice, up to 50% advanced format)
COMPETENCY LEVEL	Basic and proficient	Proficient
SEAT TIME	120 minutes	150 minutes
WORK EXPERIENCE	2 years of audit or controls-related business experience	5 years of business experience, with a minimum of 2 years in internal auditing or its equivalent

The new CRMA® syllabus which will take effect in October 2020 consists:

- Domain I: Internal Audit Roles and Responsibilities – 20%
- Domain II: Risk Management Governance – 25%
- Domain III: Risk Management Assurance – 55%

Further details on the CRMA® programme can be viewed at:

<https://global.theiia.org/certification/crma-certification/Pages/CRMA-Exam-Why-and-How-its-Changing.aspx>

Please contact **Faeizatul/Arafah** at extension: 218/221 or email to certification@iiam.com.my for further clarification.



CPE REPORTING

Please be informed that the 2019 CPE reporting forms are now available in the CCMS. Please complete the form early; the deadline to comply is by **31 December 2019**.

Individuals who have failed to report 2018 CPE are now in Inactive (Grace Period) status. If they do not report their 2018 CPE prior to 31 December 2019, they will default to an Inactive status and reinstatement fees will be applicable.

The CCMS website address is as below:

<https://i7lp.integral7.com/durango/do/login?ownername=iaa&channel=iaa&basechannel=integral7>

Note: the CPE reporting system will be unavailable the first week of January 2020.

CHANGES TO PROGRAM ELIGIBILITY AND EXAM RETAKE WINDOWS

To align with the three-part CIA exam, the CIA program eligibility window has been adjusted from 4 years to 3 years. This reflects the amount of time typically required to complete the certification process. Candidates who are already approved into the program prior to 1 September 2019 will maintain a 4-year program window. Candidates approved into the program on or after 1 September 2019 will have 3 years to complete the program. Candidates can still request for a one-year extension.

In addition, effective 1 September 2019, the waiting period to retake a failed exam was shortened from 90 to 60 days. As long as it is still within the program eligibility window, candidates can retake the exam after waiting 60 days.



INTERNAL AUDIT WORKSHOP

- Article Contributed by UTAR



Accounting students gathered for a day to hone their skills to become internal auditors at Internal Audit Workshop. The workshop was held on 23 October 2019 at UTAR Sungai Long Campus. The one-day workshop gathered accounting students from various universities in Malaysia, namely Universiti Malaya (UM), Universiti Kebangsaan Malaysia (UKM), Universiti Teknologi Malaysia (UTM), Asia Pacific University (APU), Universiti Kuala Lumpur (UniKL) and Tunku Abdul Rahman University College (TAR UC).

Aimed at educating tertiary students, UTAR Faculty of Accountancy and Management (FAM) took the initiative to conduct the workshop. It was organised in collaboration with The Institute of Internal Auditors Malaysia (IIA Malaysia) in line with its commitment to the development and advancement of the internal auditor profession in Malaysia.

Present at the opening ceremony were Vice President of IIA Malaysia, Norchahya Ahmad, UTAR Vice President

for Student Development and Alumni Relations, Prof Dr Choong Chee Keong, Dean of FAM Dr Sia Bee Chuan, speakers, sponsors, participants and staff. In align with the theme of the workshop, 'Transforming the role of Internal Auditors in the era of Artificial Intelligence (AI)', Prof Choong reminded the students to be aware of the presence of AI at workplace, "It is important that students know how to accept AI as part of the changing scenario of work and learn how to adapt and merge their job functions with AI. For those seeking to go into auditing, you need to be comfortable with technologies and use it to complement your work to expedite processes and minimise errors. You need to move from traditional roles to a more dynamic one in a global arena."

Speaking at the workshop, Norchahya Ahmad said, "This is the fifth year for IIA Malaysia to collaborate with universities. More than 800 students had been exposed to the internal audit profession through the Internal Audit Workshop." She also shared her career



background working in fields such as accounting and risk management and also working as an internal auditor.

IIA Malaysia Commercial Head Geetha Kanny provided an insight into IIA Malaysia and Certified Internal Auditor (CIA) Certification. YYC Head of Internal Audit Christine Looi shared her life journey of becoming an internal auditor. Other speakers sharing their knowledge and experience; Crowe Governance Sdn Bhd Executive Director of Risk Advisory Amos Law, Audit Manager of Salihin Group Hazamre bin Hassan and Axcelasia Inc Managing Director Derek Lee.



The significant element of the Internal Audit Workshop is to create awareness among students on the role of internal auditors in the era of AI. While technological advances may result in job losses, the decreasing numbers can be mitigated by the creation of new roles to fully embrace technology in workplaces. As such, new skills are critical. Internal auditors need to be confident with technology and develop business acumen outside of the traditional responsibilities.

The workshop also witnessed a sharing session where internal audit practitioners from the industry shared the roles and responsibilities of internal auditing in governance, risk and control, the latest development in the internal audit profession and other aspects of the profession. Students had the opportunity to put their knowledge and skills to test during the practical sessions with case studies.





NEW MEMBERS DIRECTORY

Oct - Dec 2019

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SSF Sdn Bhd	C0479
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ADVERTISE WITH US!

Employment advertisement space is available in our website for members who are interested in advertising internal audit job opportunities with a minimal cost. You will be able to reach out to target audience from a wide range of sectors including banking, insurance, manufacturing, services, educational, constructions and many more.

Please contact the Membership department at **03-2181 8008 Ext 215/216/217** or email to membership@iiam.com.my if you are interested in advertising in our website.



LOVE TO WRITE?

Let's contribute and grab the opportunity to share your thoughts with your friends in the internal audit fraternity. The Editorial Board welcomes contributions from members. We accept articles, short stories, jokes, tips, etc.

We encourage submission of fraud findings and audit stories that reflect the new age of internal auditing – those that emphasise best practices, use of technology and value-added results. If your article is published, you will be **awarded a token** from IIA Malaysia.



RENEW YOUR 2020 MEMBERSHIP!

LATEST BY 31ST MARCH 2020



As 2020 unfolds, we wish you a happy, healthy and prosperous New Year. It is also time to renew your membership to enjoy continuous services and benefits.

You may renew your membership by:

- Cheque or bank draft made payable to:
THE INSTITUTE OF INTERNAL AUDITORS MALAYSIA
- Direct bank-in / Online transfer to the Malayan Banking account no:
5144 0450 1825
(please email the bank-in slip to membership@iiam.com.my)
- Credit Card (please obtain the authorisation form from the website)
- **Online Banking:** <http://www.maybank2u.com.my>
(please email a copy of your online transaction to renewal@iiam.com.my)

For enquiry, please contact membership department
at 03-2181 8008 Ext 215/216/217 or e-mail to renewal@iiam.com.my



IN-HOUSE TRAINING FOR CANADIA BANK PLC IN PHNOM PENH, CAMBODIA



PHNOM PENH, CAMBODIA, 12-15 AUGUST 2019 – IIA Malaysia organised the “Fundamentals of Internal Auditing and Essential Tools for The Development of Fieldwork Skills” In-house training for Canadia Bank PLC in Phnom Penh, Cambodia. The 4-day training was effectively conducted by Ms Monnie Goh with her career background includes more than 10 years of risk management, internal and external audit experience. She was with PricewaterhouseCoopers for a period of 8 years. Ms. Monnie also worked with a group of multi-national companies (listed in overseas) as the Head of the Internal Audit Department. The objective of this program is to raise the level of awareness of participants regarding the fundamentals of Internal Audit besides to apply IPPF standards by developing the appropriate fieldwork skills in planning, execution, monitoring and reporting phase. Topics covered including risk-based approach, COSO ERM audit approach, audit risk mitigations, ROMM and more. The participants of the organisation who attended were giving positive feedback and satisfied with the outcome of the program as it ended.





EVALUATING EFFECTIVE INTERNAL AUDIT FUNCTION AUDIT COMMITTEES GUIDE ON HOW TO



KUALA LUMPUR, 15 & 17 OCTOBER 2019 – A 2 day ‘Evaluating Effective Internal Audit Function Audit Committees Guide On How To’ seminar by The Institute of Internal Auditors Malaysia (IIA Malaysia) with Bursa Malaysia as the strategic partner has been conducted by Lee Min On, CFIIA. He has been retired as Partner of KPMG Malaysia end of 2015 after serving 36 years (20 years in Audit and 16 years in Advisory) with the Firm. The seminar, which was a success, saw the participation of around 110 coming together to enhance their skills to assess the effectiveness of IA plan, function, the adequacy of the IA cycle, to provide input to address critical gaps and improving the quality of disclosure of IA functions in the CG report, as means to enhance transparency. He also shared his experience with a further discussion of case studies to all the attended.





THE TREASURY INTERNAL AUDIT

KUALA LUMPUR, 16-17 OCTOBER 2019 – A 2-day training of The Treasury Internal Audit, by IIA Malaysia, has been conducted by Mr. David Leong @ Leong Sze Khiong. Mr. David served 24 years of his 35 years with one of the largest international banks, holding leadership roles in operations, trade finance, marketing, credit management, risk management, strategic planning, Sarbanes-Oxley and finally in internal audit, from 1980 to 2005. David is the author of the two new textbooks used by the Asian Institute of Chartered Bankers, Malaysia, (AICB) for their certification examinations of the Certified Bank Auditor qualification, which every bank auditor in Malaysia had to acquire by the year 2023. He is also an examiner of the AICB's Bank Risk Management certification examinations. The workshop which took place at Concorde Hotel, Kuala Lumpur managed to convey the participants to be able to use the COSO Internal Control Integrated Framework to explain comprehensively the governance, risk management and control processes in the Treasury functions, to explain whether the Treasury Management

System is optimal towards achieving the Treasury's objectives, consistently and systematically assess if the IT-based Treasury System is properly implemented and controlled and present the assessment to the Board in a systematic and risk-based manner that the Audit Committee can understand and assess against the established Treasury objectives.



CONSULTING: ACTIVITIES, SKILLS, ATTITUDES

KUALA LUMPUR, 16-17 OCTOBER 2019 – Auditors at all levels will discover the consulting skills that are central to the current definition of internal auditing for adding value and assessing effectiveness of risk management, controls, and governance processes and what activities and outcomes distinguish consulting from traditional auditing. A training 'Consulting: Activities, Skills, Attitudes' has been effectively conducted by IIA Malaysia at Concorde Hotel Kuala Lumpur. The 2-day training was successfully directed by Mr. Gurbakhish Singh. The workshop managed to meet with the objectives of identifying distinctions between consulting and traditional auditing, examining the types and range of consulting services, engaging in the activities that characterize consulting and develop skills for these activities, use various consulting tools, discuss issues in consulting in your own environment, and assess your organisation's readiness for consulting and your individual skills for consulting. As a strongly passionate trainer, Mr. Gurbakhish helps the participants to master key consulting skills and tailor consulting outcomes to their audit environment.



ROOT CAUSE ANALYSIS FOR INTERNAL AUDITORS



KUALA LUMPUR, 21-22 OCTOBER 2019 – A 2-day ‘Root Cause Analysis for Internal Auditors’ training by IIA Malaysia has been conducted by Ms. Monnie Goh, who involves in the risk management assessment and implementation of IFRS projects for banks in Malaysia. She is also the evaluator for financial statement for the Sarawak Chamber of Commerce & Industry (“SCCI”) Annual Corporate Report Award from 2011 to 2013. The training, which took place at Concorde Hotel, Kuala Lumpur, aimed to provide the participants with some of the key root cause analysis tools and techniques that can be utilized in the planning, fieldwork, and reporting phases of an internal audit - in order to enhance audit effectiveness, strengthen audit observations reported, and facilitate deeper discussions with management on issues identified. These tools can be used apart from or in conjunction with existing audit methodologies, tools, and techniques. The training was conducted via interesting ways during the course through a case study and exercises, which should enable the participants to integrate the tools and techniques into their audit engagement activities.



IIA MALAYSIA NATIONAL CONFERENCE 2019



The Institute of Internal Auditors Malaysia (IIA Malaysia) held its annual National Conference for 2019 at the Kuala Lumpur Convention Centre on the 7th and 8th of October. This much awaited event with over 750 participants from the internal audit and risk profession from various organisations both in and out of Malaysia.

The 2-day event showcased sharing sessions themed “GRC 4.0: Are YOU Ready?” that inspired innovation, digital disruption and a paradigm shift in business, socioeconomic norms, government and the human experience. The rise of robotics, the Internet of Things, autonomous vehicles, 3D printing, quantum computing, nanotechnology, and other emergent technologies fundamentally changed how business is done.

OPENING CEREMONY

The conference commenced with a welcome address by Alan Chang, President of IIA Malaysia who highlighted that adoption of a digital transformation, in business and corporate sectors and also own personal lifestyle, technology terms such as Artificial Intelligence, Block Chain, Cloud and Data (better known as the ABCD of emerging technologies) have become important. As with any big scale changes, this transformation heightens demands placed on the organisation’s Governance, Risk and Control (GRC) where the function of Internal Audit plays a crucial role.

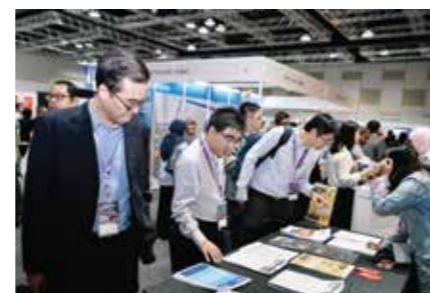
The welcome address followed with a 5 minutes video presentation by IIA Global’s Chairman, J. Michael Joyce Jr. who then stated that Audit in Tune should be preserve among the internal auditors.

The President of IIA Malaysia also underlined that the technology is advancing at an unprecedented rate and, thus, need to gear up with new knowledge and new skills. As everyone advance technologically, the complexity of the data usage and digital processes that handle increases exponentially and as Internal Auditors, they all should be agile to adopt such changes and adapt to it quickly.

The President then officiate the ceremony with an opening gambit of a special appearance “Pepper the Robot” followed by digital hologram presentation. He then presented the CIA Excellent Awards to 2 CIA members who completed all 3 parts of the CIA examination in one attempt within a year.

PLENARY SESSIONS AND TRACKS

There were a total of 18 plenary sessions and tracks conducted by distinguished speakers in governance, risk and control.



Day 1, four plenary sessions were conducted on the following topics:

- Colliding Worlds: Exponential Opportunities
- Harnessing the 4th Industrial Revolution for Effective IA Practice
- Day to Day Life. Impact of Robot on Day to Day Basis.
- Riding the Cashless Wave in GRC 4.0

In the opening session Anton Musgrave, Futurist & Business Strategist and Co-founder of Future World addressed various topics such as robotics, automation and machine learning and how this affects the profession in totality.

“The world is constantly changing and its evolving quicker by the minute. From artificial intelligence to machine learning, the business world is consistently receiving updates which will lead organisations to become mutually interdependent, becoming a ‘marketplace of things’. This will change the way business is conducted and how audit functions work within the organisation and the reimagining of roles will become crucial to the success of a business,” said Musgrave.

Day 2, 3 sessions of concurrent tracks and an Audit Committee (AC) Leadership Track being held and the following topics were presented:

- IA Analytics: Storytelling with Data
- Robotic Process Automation
- The Future of Audit – What’s in Store for Us – 2019-2039
- AC Track 1 – Building Lines of Defense for Corporate Liability – Just How Adequate is Adequate?
- Internal Auditor in Year 2021
- Petronas Internal Audit at Its Peak: Transformation Journey
- Digitalisation & Disruption – A Shift of Approach and Mindset in Risk Management
- AC Track 2 -Building a Cyber Resilient Organisation - Why You Need More Than Just a Firewall
- GRC in a Zettabyte World: A Case Study of Tenaga Nasional Berhad
- Exploring a Modern Approach to Audit, Risk and Compliance Analytics
- The State of AI from IA Lens: Are you ready?
- Journey on Board – Stepping Up to Make a True Impact
- Digital Trust: Are We Doing Enough?
- Rebooting Culture & Mindset through Value-Added Based Auditing (Sharing of Perspectives as former CEO & Board of Director)

An interesting session was delivered by a speaker from Tableau with a title of “Exploring a Modern Approach to Audit, Risk and Compliance Analytics”. The demand for organisations to adapt quickly to the evolving business landscape has never been higher. Internal auditors are a critical component of these transformations and require greater agility in their decision-making to help organisations balance risk and reward. Organisations are responding by placing the power of analytics in the hands of more people and it is now more important than ever for internal auditors to upskill with analytics. Being able to get to insights quicker and help impact business decisions faster in this climate will only help propel careers of internal auditors forward,” said Tareh Mulky, Manager, Customer Consulting, Tableau, Southeast Asia.

Besides, Senior Manager of Data Analytic Unit of Group Internal Audit Department at Tenaga Nasional Berhad (TNB) Azman Zaini shared throughout his session of “GRC in a Zettabyte World: A Case Study of Tenaga Nasional Berhad” that adapting to digitised environment requires full commitment from staff, investment in talent and infrastructure as well as support from management. Nevertheless, through strong leadership, transformation towards digitisation can be successful in enabling auditors to perform their work more effectively and to provide better insights to stakeholders.

Thanks to sponsors, exhibitors and supporting bodies, the 2019 IIA Malaysia National Conference was a great achievement especially in encouraging the enthusiasm of delegates to continue develop new knowledge and skills in order to be ready for the future. Apart from the significant and intriguing topics discussed in the plenary sessions and various tracks, delegates had the chance to meet practitioners from other organisations and expand their professional network. Most participants are grateful to IIA Malaysia for organising such a prestige and insightful event and looking forward for next year’s National Conference.





TOOLS & TECHNIQUES III: AUDIT MANAGER



KUALA LUMPUR, 11-14 NOVEMBER 2019 – IIA Malaysia has successfully organised a training, “Tools & Techniques III: Audit Manager” at Sheraton Imperial Hotel, Kuala Lumpur. The training has been effectively conducted by Mr. Gurbakhish Singh with over 43 years of value adding experience across a broad range of industries from Manufacturing, Trading, Auto trade, Travel & Shipping, Banking, Plantation Operations, Property development and management, Sales operations, IT hardware & software solutions and many others dealing with a wide variety of nationalities at the most senior levels on very sensitive issues. He had served 25 years in internal audit, 7 years in Finance & Admin and 11 years in Operations. This course designed for internal auditors with 6–10 years’ experience to learn the concepts, tools, and techniques to enhance their effectiveness as an audit manager while exploring the life cycle of an audit from an audit manager’s perspective. All 23 participants who participated in the 4-days course were giving positive feedback and pleased with the workshop.





PERFORMING AN EFFECTIVE QUALITY ASSESSMENT



KUALA LUMPUR, 12-13 NOVEMBER 2019 – As an organisation grows and its internal processes change and evolve, its quality monitoring process must keep pace. To ensure consistent quality in this dynamic environment, an ongoing commitment to growth and improvement is essential. A training on Performing an Effective Quality Assessment had been organized by IIA Malaysia at Sheraton Imperial Kuala Lumpur Hotel. The 2-day workshop was effectively conducted by Ms. Sivamalar Thuraisingam. She has been in internal auditing for more than 15 years. Ms. Sivamalar was previously the Senior Technical Manager of IIA Malaysia. Her main responsibilities were to perform QARs and to oversee the research and other technical projects conducted by IIA Malaysia. She has performed over 60 QAs in Malaysia, Sri Lanka and Bangladesh. The portfolio of QA clients includes internal audit functions in the oil and gas industry, manufacturing, telecommunications, banking, plantation and others. She has also conducted training/ talks on QA and the IPPF (Standards). She had shared the knowledge and skills to plan, perform, and evaluate the results of an external quality assessment through dissection of case studies. All 32 attended participants managed to discover about the processes and tools via the IIA Quality Assessment Manual (QA Manual) which helped them identify areas to improve the quality of internal audit.





A) USING FINANCIAL RATIOS TO INTERPRET FINANCIAL STATEMENTS FOR ANY RED FLAGS



By Lee Min On

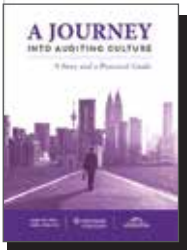
On 25th September 2019, a tea talk was conducted by Mr. Lee Min On on the above topic at the office of IIA Malaysia.

The talk session divided into several sections in below manner:

- 1) Financial reporting, their components & related regulatory requirements
- 2) Roles & responsibilities on financial report, root causes of misreporting & areas of vulnerabilities
- 3) Financial literacy barometer
- 4) Financial terminologies, accounting jargons & some key accounting/ financial ratios
- 5) Red Flags & the use of accounting/ financial ratios to filter

During his session, some real-life examples have been shared to the audience and also know-how to tackle the issues. There were many interactive sessions between the speaker and the audience. Besides, the audience found the case study was useful as it did help them in identifying the potential red flag by using financial ratio analysis.





A Journey Into Auditing Culture — A Story and a Practical Guide

By : Grant Thornton – United Kingdom, Susan Jex, and Eddie J. Best
 Publication Year : 2019
 Format : Hardcover
 No of Pages : 88

In collaboration with Grant Thornton – United Kingdom, the Internal Audit Foundation's new release, *A Journey Into Auditing Culture — A Story and a Practical Guide*, provides guidance on how to audit culture using a structured and tangible approach. Part of the book is the story of Alex, the head of internal audit for a global organisation, who is asked by his CEO to audit culture. Like many of us, he is unsure of where to start. Each chapter is structured to cover both Alex's challenge and his journey of exploration into this fascinating new area for internal audit.



Applying the International Professional Practices Framework, 4th Edition

By : Urton Anderson, PhD, CIA, CRMA, and Andrew J. Dahle, CIA, CRMA, CPA
 Publication Year : 2018
 Format : Paperback
 No of Pages : 340

With practical guidance on how to put IPPF in action, this edition reflects the 2017 revisions to the *International Standards for the Professional Practice of Internal Auditing*, the core principle and Implementation Guides. The authors take two new approaches – looking at internal audit application of the IPPF through a maturity model lens and from the perspective of small audit departments. They review basic information on the essential elements required for providing high-quality internal audit services, discuss in depth those elements representing significant change, and provide specific practical tools and techniques.



Assessing and Managing Strategic Risks: What, Why, How for Internal Auditors

By : Richard J. Anderson, CPA, and Mark L. Frigo, PhD, CPA, CMA
 Publication Year : 2017
 Format : Hardcover
 No of Pages : 156

Designed to provide internal auditors with sound, practical advice that can better enable them to meet this critical challenge of today's dynamic risk environment. The primary focus of the book is on two key processes: the assessment of strategic risks and strategic risk management. Content outlines frameworks on strategy, strategic risks and a basic strategic risk assessment methodology.



CIA Exam Practice Questions - Certified Internal Auditor® 2019

By : The Internal Audit Foundation
 Publication Year : 2018
 Format : Paperback
 No of Pages : 154

CIA Exam Practice Questions is intended to familiarise interested parties with the content and format of the Certified Internal Auditor® exam. The questions in this guide are representative of those that a CIA candidate can expect to see on future exams.



**BEST SELLER
FOR 2019**



COSO Enterprise Risk Management - Integrating with Strategy and Performance

By : **Committee of Sponsoring Organizations of the Treadway Commission**
Format : **Paperback**
Publication Year : **2016**

The updated framework helps organisations stay several moves ahead of the game in today's volatile, complex, and ambiguous ERM landscape focusing on ERM challenges and evolving expectations that business leaders and boards face, highlighting the importance of ERM in strategic planning and emphasising the embedding ERM throughout an organisation.



Data Analysis and Sampling Simplified

By : **Donald A. Dickie, PhD**
Publication Year : **2019**
Format : **Paperback**
No of Pages : **166**

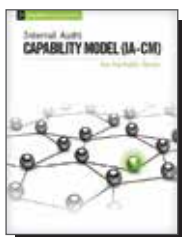
The biggest problem facing auditors isn't conducting the data analysis and sampling activities, but rather conducting them at the right place in the audit cycle. *Data Analysis and Sampling Simplified: A Practical Guide for Internal Auditors* serves as a concise "how and when to" resource for performing data analysis and sampling activities at specific times during the audit cycle. Therefore, the sections of the book are organised based on the phases of the audit. It is designed to live on the desks of internal auditors, not on the bookshelves, and can travel to fieldwork for quick reference of the appropriate section for guidance on how to perform each step.



Gleim CIA Test Bank (2020 Edition)

Format : **Paperback (Book + Test Prep Online only)**
Publication Year : **2019**

The *Gleim CIA Book* and Test Prep set allows candidates to study review materials written by professional educators and apply knowledge with the most realistic, exam-emulating multiple-choice questions on the market. Our bank of multiple-choice questions is a refined collection of sample problems that provides candidates with a comprehensive review of questions as found on the CIA exam. Our Test Bank emulates the exam environment and provides detailed answer explanations for both correct and incorrect answer choices.



Internal Audit Capability Model (IA-CM) for the Public Sector

By : **Elizabeth MacRae, CGAP, and Bruce C. Sloan, CPA, CA, CRMA**
Format : **Paperback**
Publication Year : **2017**
No of Pages : **133**

The *Internal Audit Capability Model (IA-CM) for the Public Sector* is a framework that identifies the fundamentals needed for effective internal auditing in the public sector. This revised edition now includes a comprehensive Online Assessment Tool designed to assist internal audit activities and their stakeholders effectively apply the IA-CM. It can be used by senior management, stakeholders, and legislators to evaluate the type of activity and develop a strategy that is appropriate for their organisations or jurisdictions.



Quality Assessment Manual for the Internal Audit Activity (QA Manual)

By : **The Institute of Internal Auditors**
 Format : **Hardcover**
 Publication Year : **2017**
 No of Pages : **396**

Revised to incorporate requirements of The IPPF and the update to the *International Standards for the Professional Practice of Internal Auditing* effective January 1, 2017, this is a valuable resource for all organisations with a QAIP or for those entities responsible for conducting external assessments. It is a must-have reference for every internal audit activity and chief audit executive's resource library.



The IIA's CIA Learning System Version 6.0

Format : **Hardcover + online access**
 Publication Year : **2018**

This comprehensive and interactive CIA review programme teaches and reinforces the entire global CIA exam syllabus in a flexible, on-demand format. It combines reading materials, in printed and e-reader formats, with online tests and study tools to ensure you're prepared to pass the CIA exam and armed with critical tools and knowledge to excel in your internal audit career.



The Internal Auditor's Guide to Risk Assessment, 2nd Edition

By : **Rick A. Wright Jr., CIA**
 Publication Year : **2018**
 Format : **Hardcover**
 No of Pages : **174**

This update to the popular 1st edition gives readers the practical tools and techniques needed to confidently plan and conduct risk assessments. The author shows how to align risks to business objectives, create a practical audit plan, and conduct a step-by-step risk assessment. Included is The Risk Assessment Toolkit, an online resource that provides a valuable set of customisable examples.



The Speed of Risk: Lessons Learned on the Audit Trail, 2nd Edition

By : **Richard F. Chambers, CIA, QIAL, CGAP, CCSA, CRMA**
 Publication Year : **2019**
 Format : **Hardcover**
 No of Pages : **256**

In the years since the first edition was published, Chambers has shared numerous new lessons across various content platforms — presentations, social media, and more than 200 blogs and articles. This new edition has been updated to include perspectives on key developments from recent years that have critical implications for the profession. His hope is that readers will find his journey worthwhile and learn how to harness their own personal passion for the internal audit profession.



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About Permodalan Nasional Berhad

Permodalan Nasional Berhad (PNB) was incorporated on 17 March 1978 as one of the instruments of the government's new economic policy to restructure society by promoting share ownership in the corporate sector among the bumiputera and developing opportunities for bumiputera professionals to participate in the creation and management of wealth.

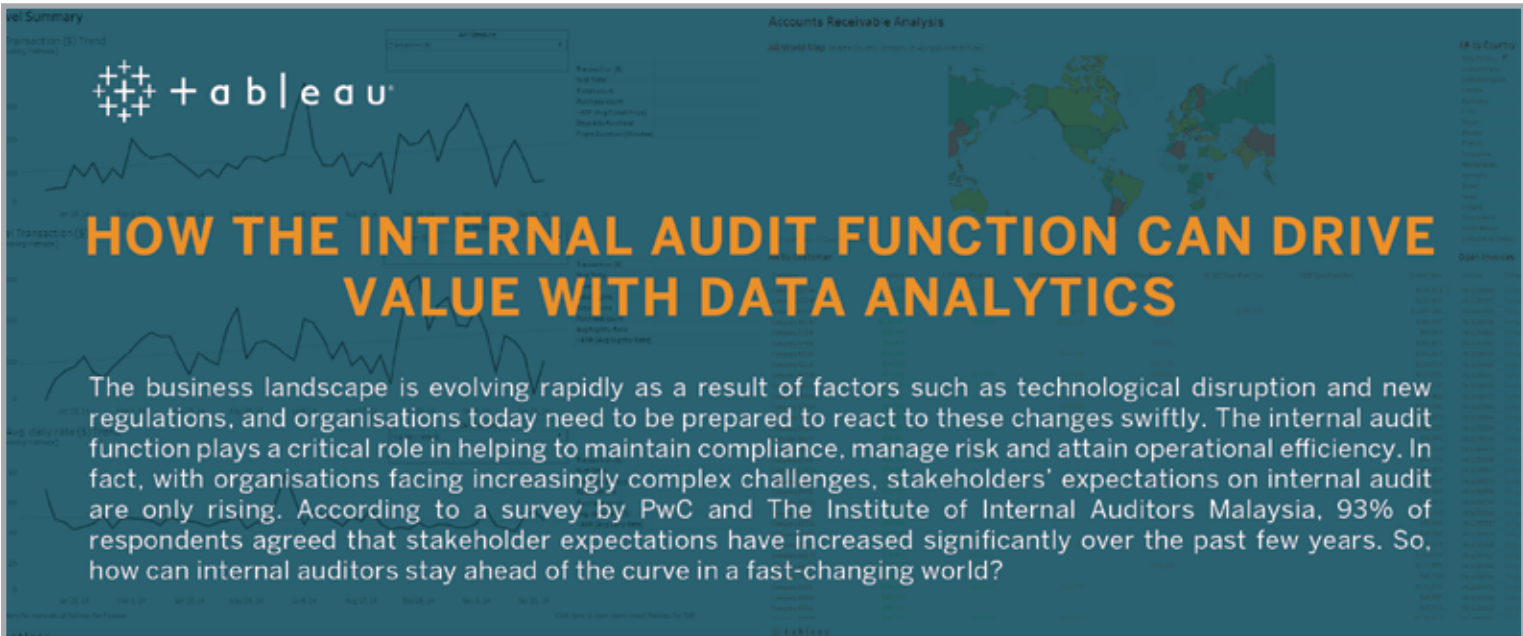
In order to mobilise the savings of the Bumiputera community, Permodalan Nasional Berhad's (PNB) first unit trust fund, Sekim Amanah Saham Nasional (ASN), was launched on 20 April 1981. The Bumiputera masses at the time were generally risk-averse, given their small capacity to save, let alone invest. Most had limited understanding of savings, investment or unit trusts, favouring instead hard assets such as physical cash, land or farm animals. Therefore, ASN was designed with a host of unique features unlike any other unit trust scheme – a fixed price of RM1.00 per unit, on-the-spot redemption, minimal initial investment of only RM10, and a nationwide distribution network of banks and post offices – which saw unprecedented participation from the Bumiputera community to invest in this innovative product.

In 1990, ASN was converted into PNB's first variable price fund, although unit holders who wished to continue investing in a fixed price product were able to transfer to a new fund, Amanah Saham Bumiputera (ASB). PNB also marked another milestone in its evolution in 1996, with the launch of its first fund open to all Malaysians, Amanah Saham Wawasan 2020.

Today, with 14 unit trust funds under its stable, PNB's assets under management have grown commendably from only RM3.5 billion in 1981 to more than RM300 billion, with 14.1 million accounts invested with it. To continue maintaining the trust and confidence of the millions of Malaysians who have chosen to invest with this institution, PNB has delivered consistent and competitive returns over the years, with nearly RM176 billion in income distribution and bonus cumulatively paid out to unit holders to date, whilst remaining steadfast in its commitment to safeguard and preserve unit holders' interests.

With the bulk of its portfolio in domestic public equities, PNB has been a major driving force in the journey of corporate Malaysia, through its acquisitions, divestments and value creation activity. At the same time, the portfolio remains diversified, with exposure in private investments resulting in a number of listings and divestments over the years, as well as investments in real property, both domestic and global.

PNB has embarked on a six-year strategic plan in its vision of becoming a distinctive world-class investment house with a target asset under management of RM350 billion by the year 2022 and the mission to enhance the economic wealth of the Bumiputera community and all Malaysians.



HOW THE INTERNAL AUDIT FUNCTION CAN DRIVE VALUE WITH DATA ANALYTICS

The business landscape is evolving rapidly as a result of factors such as technological disruption and new regulations, and organisations today need to be prepared to react to these changes swiftly. The internal audit function plays a critical role in helping to maintain compliance, manage risk and attain operational efficiency. In fact, with organisations facing increasingly complex challenges, stakeholders' expectations on internal audit are only rising. According to a survey by PwC and The Institute of Internal Auditors Malaysia, 93% of respondents agreed that stakeholder expectations have increased significantly over the past few years. So, how can internal auditors stay ahead of the curve in a fast-changing world?

USING DATA TO DRIVE AGILITY

Auditors need greater agility and speed in decision making to help organisations strike a balance between risk and reward. However, this can be challenging as the function is often constrained by shortage of skilled resources and growing demands. In such a scenario, technology—particularly data analytics—can be a game changer in helping internal auditors provide timely and actionable insights to organisations.

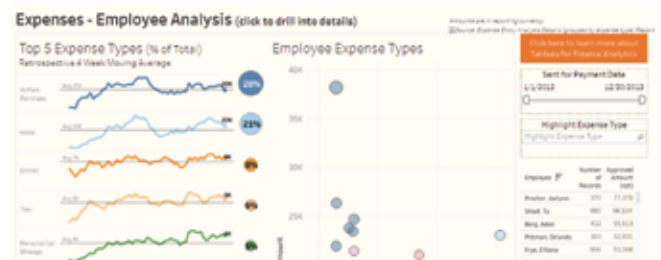
Given the increase in data being generated, manual data analysis is not only time-consuming but it can also leave gaps in the proper evaluation of risks and controls. By using data analytics, internal audit can provide greater coverage and direct their professional expertise to key focus areas. As a result, auditors can provide deeper insights, in a fraction of the time, and become truly trusted partners for their stakeholders.

A good example is Tenaga Nasional Berhad (TNB) in Malaysia. Prior to embracing data analytics, testing of controls were performed through vouching of documents. With that method, testing could only be performed on limited samples as opposed to the whole population due to the substantive time investment. As a result, fieldwork duration had to be prolonged with heavy reliance on documents availability. Additionally, findings may not be credible as only limited samples were tested in drawing conclusion. By implementing data analytics, the audit function was able to drive efficiencies. Testing can now be performed for the entire population which in return provides a more definite conclusion. Further, it enables review on areas where were previously impossible.

Unfortunately, despite the benefits data analytics affords organisations, usage within internal audit remains low. According to data from a survey done with Deloitte, 56.6% of respondents indicate low usage of analytics in internal audit. Respondents indicate challenges such as the lack of skilled resources and quality data.

To ensure success, it is important to integrate data analytics into every step of the audit process, and also have measures in place to identify and acquire the right data sets. Most importantly, there is a need to create a data culture within the internal audit function, so that auditors have a better understanding of analytics and they can leverage data tools independently to produce critical business insights.

As data volumes continue to grow exponentially, traditional and sample-driven auditing techniques are fast becoming a thing of the past. To remain relevant and maintain its competitive advantage, it is essential that internal audit, much like any other critical business function, leverages analytics platforms that can enable continuous, real-time and insights-driven decision-making.



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JANUARY

Date	Duration	Course Code	Topic	Venue	Speaker	Level	Member Fee*	Non Member Fee*
15	0.5	KL62	Corporate Liability, Adequate Procedures and ISO 37001 Anti-Bribery Management Systems	KL	Dr Mark Lovatt	III-IV	400.00	600.00

FEBRUARY

Date	Duration	Course Code	Topic	Venue	Speaker	Level	Member Fee*	Non Member Fee*
10,11,12,13	4	KL02	Tools & Techniques I: New Internal Auditor	KL	Lee Chew Foong	I-III	2,550.00	3,050.00
12,13	2	KL01	Internal Audit Report Writing "8 Key Aspects for Improved Communication, Impact & Assurance"	KL	Steven Yee	I-III	2,600.00	3,100.00
14	1	KL03	Using Financial Ratios to Interpret Financial Statements for Any Red Flags	KL	Lee Min On	III-IV	990.00	1,490.00
10,11	2	KL54	The Credit Management & Operations Audit	KL	David Leong	II-III	2,600.00	3,100.00
24,25	2	KL60	The Treasury Internal Audit	KL	David Leong	I-II	2,600.00	3,100.00
26,27	2	KL05	Root Cause Analysis for Internal Auditors	KL	Shanmugam	II-III	2,020.00	3,100.00

MARCH

Date	Duration	Course Code	Topic	Venue	Speaker	Level	Member Fee*	Non Member Fee*
9,10	2	KL07	Forensic Investigation Skills	KL	Suresh D	I-II	2,600.00	3,100.00
9,10	2	KL08	Building a Sustainable Quality Program	KL	Gurbakhish Singh	I-II	2,020.00	3,100.00
16,17	2	KL09	COSO-based Internal Auditing	KL	Shanmugam	II-III	2,020.00	3,100.00
17	1	JV01	Audit Committee Conference	KL	TBA	AC	750.00	1,150.00
18,19	2	KL10	Financial Auditing for Internal Auditors	KL	Lee Chew Foong	I-II	2,020.00	3,100.00
25,26	2	KL12	Audit-Monitoring-Management of Construction Projects	KL	Gursharan Singh	I-III	2,600.00	3,100.00
30,31	2	KL13	Basic IT Audit Techniques for Non-IT Auditors	KL	TBA	I-II	3,000.00	3,500.00
30,31,1,2	4	KL45	Tools & Techniques II: Lead Auditor	KL	Lee Chew Foong	II	2,650.00	3,150.00

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APRIL

Date	Duration	Course Code	Topic	Venue	Speaker	Level	Member Fee*	Non Member Fee*
6,7,8,9	4	KL14	Tools & Techniques I: New Internal Auditor	KL	TBA	I	2,550.00	3,050.00
13,14,15,16	4	KL15	Tools & Techniques III: Audit Manager	KL	Lim Hooi Hoon	III	3,200.00	3,700.00
14,15	2	KL16	Critical Thinking in the Audit Process	KL	TBA	I-II	☞ 2,020.00	3,100.00
16	1	JV02	Digital / IT Conference	KL	TBA	III-IV	750.00	1,150.00
17	1	KL17	Corporate Liability Provision	KL	Lee Min On	III-IV	990.00	1,490.00
20,21	2	KL18	Root Cause Analysis Done Right & Effective Sampling Technique for Internal Auditing & Compliance Review	KL	Steven Yee	II-III	2,600.00	3,100.00
21,22	2	KL11	Performing an Effective Quality Assessment	KL	Sivamalar Thuraisingam	II-III	☞ 2,020.00	3,100.00
27,28	2	KL19	Risk Based Annual Audit & Engagement Planning	KL	Gurbakhish Singh	I-III	2,600.00	3,100.00

MAY

Date	Duration	Course Code	Topic	Venue	Speaker	Level	Member Fee*	Non Member Fee*
8	1	KL21	Use of Analytics Tools Workshop for CAE	KL	TBA	IV	990.00	1,490.00
11,12	2	KL22	Lean Auditing	KL	Muraliraj Jagantheran	I-III	2,600.00	3,100.00
13,14	2	JV03	IT Audit Essentials	KL	TBA	I-III	2,600.00	3,100.00
18,19	2	KL23	Operational Auditing: Influencing Positive Change	KL	Lee Chew Foong	I-II	☞ 2,020.00	3,100.00
19,20	2	KL24	Internal Audit Report Writing "8 Key Aspects for Improved Communication, Impact & Assurance"	KL	Steven Yee	I-III	2,600.00	3,100.00

JUNE

Date	Duration	Course Code	Topic	Venue	Speaker	Level	Member Fee*	Non Member Fee*
9,10	2	KL25	Consulting: Activities, Skills, Attitudes	KL	Gurbakhish Singh	I-III	☞ 2,020.00	3,100.00
10,11	2	JV04	Cybersecurity	KL	TBA	I-III	2,600.00	3,100.00
15,16	2	KL26	Integrated Approach to Auditing	KL	TBA	II-III	2,600.00	3,100.00
16,17	2	JV05	Auditing Regulatory Compliance in a CyberWorld	KL	TBA	II-III	2,600.00	3,100.00
22,23	2	KL27	The Anti-Money Laundering (Aml) Internal Audit	KL	David Leong	I-III	2,600.00	3,100.00
26	1	KL28	Internal Audit Charter & Audit Plan from a Strategy Point of View	KL	TBA	AC	990.00	1,490.00
22,23,24,25	4	KL29	Tools & Techniques I: New Internal Auditor	KL	Shanmugam	I	2,550.00	3,050.00

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JULY

Date	Duration	Course Code	Topic	Venue	Speaker	Level	Member Fee*	Non Member Fee*
1,2	2	KL30	Data Analytics	KL	TBA	I	2,600.00	3,100.00
6,7,8	3	KL20	Setting-up and Managing an Effective Internal Audit Function	KL	Stanley Yap	II-III	2,900.00	3,400.00
8,9	2	KL31	Essential Tools for the Development of Fieldwork Skills	KL	TBA	I-II	2,600.00	3,100.00
13,14	2	KL32	Influencing Skills for Auditors	KL	TBA	I-II	2,020.00	3,100.00
16	1	JV06	Public Sector Conference	KL	TBA	I-III	750.00	1,150.00
15,16	2	KL33	Audit Planning: RIGHT from the START	KL	Steven Yee	II-III	2,600.00	3,100.00
20,21	2	KL34	Financial Auditing for Internal Auditors	KL	TBA	I-III	2,020.00	3,100.00
27	1	KL63	Viewing Business Processes from the Perspective of Continuous Improvement	KL	Muraliraj Jagantheran	II-IV	1,350.00	1,850.00

AUGUST

Date	Duration	Course Code	Topic	Venue	Speaker	Level	Member Fee*	Non Member Fee*
4	1	JV07 <small>DELIGHTS</small>	Analytics Training for Internal Auditors (Beginners)	KL	TBA	I-II	1,350.00	1,850.00
5,6	2	JV08 <small>DELIGHTS</small>	Analytics Training for Internal Auditors (Intermediate)	KL	TBA	II-III	2,600.00	3,100.00
10,11	2	KL35	Emerging Technologies and Digital Transformation - Why it is Critical for Auditors to provide Assurance	KL	TBA	II-III	3,000.00	3,500.00
12,13	2	KL36	Basic IT Audit Techniques for Non-IT Auditors	KL	TBA	I-II	3,000.00	3,500.00
14	1	KL37	How AI & IoT Affects the World of Internal Audit	KL	TBA	IV	990.00	1,490.00
17,18	2	KL38	Creative Problem-Solving Techniques for Auditors	KL	Dr Grace Mui Yanchi	I-III	2,020.00	3,100.00
24,25	2	KL39	Audit Report Writing	KL	Gurbakhish Singh	II-III	2,020.00	3,100.00

SEPTEMBER

Date	Duration	Course Code	Topic	Venue	Speaker	Level	Member Fee*	Non Member Fee*
1,2	2	KL40	Detecting & Preventing Fraud: Essential competencies for Internal Auditors	KL	Gurbakhish Singh	I-III	2,600.00	3,100.00
4	1	KL41	Code of Ethics	KL	TBA	AC	990.00	1,490.00
7,8,9,10	4	KL42	Tools & Techniques I: New Internal Auditor	KL	TBA	I	2,550.00	3,050.00
8,9	2	KL43	The Risk Management Audit	KL	David Leong	I-III	2,600.00	3,100.00
9	1	KL44	Operational Auditing -Evaluating Procurement and Sourcing	KL	Suresh D	I-III	1,350.00	1,850.00
28,29	2	CF01	2019 National Conference	KL	IIA Malaysia	I-III	1,900.00	2,200.00

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OCTOBER

Date	Duration	Course Code	Topic	Venue	Speaker	Level	Member Fee*	Non Member Fee*
5,6,7,8	4	KL06	Tools & Techniques II: Lead Auditor	KL	TBA	II	2,650.00	3,150.00
7	1	KL46	Building an Enterprise Risk Management ("ERM") Framework - Step-by-Step ERM -	KL	Lee Min On	II-III	990.00	1,490.00
12,13	2	KL47	Leadership Skills for Auditors	KL	TBA	II-III	☛ 2,020.00	3,100.00
13	1	OC01	Bursa Malaysia Programme	Bursa	IIAM	III-IV	0.00	0.00
15	1	OC02	Bursa Malaysia Programme	Bursa	IIAM	III-IV	0.00	0.00
14,15	2	KL48	Root Cause Analysis for Internal Auditors	KL	TBA	II-III	☛ 2,020.00	3,100.00
19,20	2	KL49	Risk Based Audit (RBA) Methodology Application: Embedding COSO for Greater Wins	KL	Steven Yee	II-III	2,600.00	3,100.00
21,22	2	KL50	Audit-Monitoring-Management of Construction Projects	KL	Gursharan Singh	I-III	2,600.00	3,100.00

NOVEMBER

Date	Duration	Course Code	Topic	Venue	Speaker	Level	Member Fee*	Non Member Fee*
2,3,4	3	KL51	High Impact Operational Audit of Human Resource Management	KL	Stanley Yap	II-III	2,900.00	3,400.00
6	1	KL52	The A-Z on Blockchain Technology	KL	TBA	IV	990.00	1,490.00
16,17,18,19	4	KL53	Tools & Techniques I: New Internal Auditor	KL	Shanmugam	I	2,550.00	3,050.00
9,10	2	KL54	The Credit Management & Operations Audit	KL	David Leong	II-III	2,600.00	3,100.00
10	1	OC03	CAE Summit 2020	KL	TBA	II-IV	900.00	1,300.00
20	1	KL55	Assessing the Effectiveness of the Internal Control System	KL	TBA	AC	990.00	1,490.00
23,24,25,26	4	KL56	Tools & Techniques III: Audit Manager	KL	Gurbakhish Singh	III	3,200.00	3,700.00
25,26	2	KL57	Internal Controls and Risk Management for Accountants and Auditors	KL	Frank Yam	II-III	3,000.00	3,500.00
30,1	2	KL58	Performing an Effective Quality Assessment	KL	Sivamalar Thuraiasingam	III	☛ 2,020.00	3,100.00
30,1	2	KL59	Practical Risk Based Tools & Techniques for Auditing Oil Palm Operations Including Red Flags and Fraud Detection	KL	Gurbakhish Singh	II	2,600.00	3,100.00

DECEMBER

Date	Duration	Course Code	Topic	Venue	Speaker	Level	Member Fee*	Non Member Fee*
7	1	OC04	East Malaysia Conference (Sabah & Sarawak)	KL	TBA	II-IV	900.00	1,300.00
8,9	2	KL61	Creative Problem-Solving Techniques for Auditors	KL	TBA	I-III	☛ 2,020.00	3,100.00